As utility district managers and commissioners are charged with the responsibility of overseeing a system’s financial and operational well-being, TAUD’s Leadership Conference is designed to assist with those challenges. Sessions are heavily focused on how to be an effective leader. Topics emphasize organizational, operational, and ethical responsibilities as a leader of a utility.

The 2020 Utility Leadership Conference has been approved for 12 hours of TAP and Commissioner Training. This conference is not approved for Operator CE or Municipal Utility Official training.

**ABOUT THE CONFERENCE**

**HOTEL INFO**

**Courtyard Gatlinburg Downtown**
315 Historic Nature Trail
Gatlinburg, TN 37738
865.436.2008
Room Rate: $139-159
Reservation Deadline: October 14

**Fairfield Inn & Suites Gatlinburg Downtown**
611 Historic Nature Trail
Gatlinburg, TN 37738
865.436.4935
Room Rate: $129-149
Reservation Deadline: October 14

BOOK ONLINE!
2020 Utility Leadership Conference

October 28-30, 2020

Gatlinburg Convention Center | 234 Historic Nature Trail | Gatlinburg, TN 37738

Utility/Company: __________________________________________________________

Registrant 1: ____________________________________________________________
Registrant 2: ____________________________________________________________
Registrant 3: ____________________________________________________________
Registrant 4: ____________________________________________________________

Business Address: ________________________________________________________

City: _____________________________________ State: _____ Zip: ______________

Business Email: __________________________________________________________

Business Phone: (_______) ________ - ______________

REGISTRATION FEES

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<tr>
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<th>before Oct. 16:</th>
<th>after Oct 16:</th>
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<tbody>
<tr>
<td>TAUD Member</td>
<td>$325</td>
<td>$375</td>
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<tr>
<td>Non-Member</td>
<td>$635</td>
<td>$685</td>
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<tr>
<td>One Day Only</td>
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Please make checks payable to TAUD.

If preferred, you may use a Master Card, Visa, American Express, or Discover card.

Only provide credit card information on forms that are to be direct mailed or faxed.

We cannot accept credit card information via e-mail, including attachments.

Card Number: ___________________________ Expires: ___________ Amount: __________

Card Holder Name: ___________________________ Signature: __________________________

Billing Address: ______________________________________________________________

City: _____________________________________ State: _____ Zip: ______________

E-mail (for receipt): __________________________________________________________

QUESTIONS? CONTACT US!

615.900.1014 • BETHHARDIMAN@TAUD.ORG

Submit completed form to:

TAUD
PO Box 2529
Murfreesboro, TN 37133
Fax: 615.898.8283

Wednesday October 28

10:00am Conference Registration

12:30pm Opening Session & Best Tasting Water Contest

1:00pm Legislative and Legal Update for 2020

3:00pm Establishing Utility Internal Controls Policy

3:30pm Alcohol & Drug Testing for Utilities

6:30pm Conference Dinner & Social Hour

Thursday October 29

8:30am Setting of PFRS Litigation & Other PFRS Issues

10:30am USDA Guaranteed Loan Program

2:00pm Preparing a Capital Improvement Plan

3:00pm Preparing Your Insurance Protection a Physical

8:30am Commissioner Basics Block * 4 hour session*

Commissioner Selection, Commissioner Compensation, commissioner Training available.

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