

**Please Print Legibly**

# 2012 Cram Session Registration Form

(COPY AS NEEDED FOR MULTIPLE CLASSES)

Registration is also available online with secure payment option,  
OR you may also choose to *pay later*. Visit [www.taud.org](http://www.taud.org)  
Question or Concerns call the TAUD office at (615) 896-9022

**REGISTRATION FOR CRAMS DOES NOT  
REGISTER YOU FOR THE EXAM!**

*Send form with payment to:*  
TAUD  
P.O. Box 8041  
Murfreesboro, Tennessee 37133-8041  
*Or fax form to:* (615) 898-8283

**Please check one:**     Spring Cram Session April 30 - May 3     Fall Cram Session Oct 29 - Nov 1

Registrant Name: \_\_\_\_\_

Utility Name: \_\_\_\_\_

*(Study guide on cd will be mailed to the address provided)*

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Telephone:(\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

E-mail: \_\_\_\_\_

**Please circle your desired CRAM location:**            Knoxville            Murfreesboro

**Which exam, please circle one:**

Water Treatment	1	2	3	4	Distribution	1	2
Wastewater Treatment	1	2	3	4	Collection	1	2

**First day, registration sign-in begins at 11am and class begins at 1pm.**

**Following days, class begins at 8:30am - 4:00pm**

**Electronic Versions of Study Guide are included in Fee.**

## Determine your fees & How you received your study guide: *(Cram Session Fees are Per Person)*

TAUD Member            \$240            Study guide: \_\_E-mail to address below    OR    \_\_Mail CD

Student E-mail: \_\_\_\_\_

TAUD Non-Member    \$480            Study guide: \_\_E-mail to address below    OR    \_\_Mail CD

Student E-mail: \_\_\_\_\_

Note: Study guides on CD will be mailed up to 10 days prior to class. Printed copies will be provided for an additional cost in class to persons registering after this time, or the study guide can be e-mailed to you. Additional study materials may be purchased in these formats and mailed to address provided:

Extra Study Guides on CD            \_\_ \$50 members    \_\_\$75 non-members

Paper Copies of Study Guides    \_\_ \$75 members    \_\_\$150 non-members

**Total Registration Fee: \$ \_\_\_\_\_**

## Credit Card Payment Option

VISA \_\_    MasterCard \_\_    Discover \_\_    American Express \_\_

Card Holder Name: \_\_\_\_\_ Amount:\$ \_\_\_\_\_

Card Card #: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Exp Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Billing Address: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Signature: \_\_\_\_\_

## Refund & Cancellation Policy

If cancellation is necessary, refund requests submitted in writing (e-mail, fax or letter) will be processed as follows:

- Fifteen or more days prior - Full refund less any materials mailed.
- Five to fourteen days - Half payment less any materials mailed.
- Less than five days - No refund - another person may substitute.

If payment has not been received and if cancellation is not requested prior to the date of the class, TAUD will invoice the registrant for the full amount of the class. Feel free to contact Brent Ogles, Education Manager (BrentOgles@taud.org), or Tonia Pass, Education Assistant, (Toniapass@taud.org) should you have any questions. Thank you for your interest in our training activities!