

Certification Cram Session for Collection System Operators (*two and one-half day class*)

The Certification Cram Session for Collection System Operators is for anyone interested in preparing for and increasing their chances of passing any Collection System Exam. You will learn:

- How to solve math problems found on the certification exam;
- How to use the formula book provided to you for use during the exam;
- How to “break-down” and understand questions;
- What to study and how to study.

Attendees will receive a digital copy of Cram Session Study Guide for Collection System Operators and a copy of the Collection System Mathematical Formulas booklet. It is a two and a half day class and can be used for up to six hours of continuing education credit for any collection system license. Class starts at 1:00 pm and ends at 4:30 pm on the first day. Classes start at 8:30 am and ends at 4:30 pm on the second and third day. For additional information contact John Shadwick at JohnShadwick@taud.org or (615)804-4069 or Brent Ogles at BrentOgles@taud.org or (615)896-9022.