

**AUGUST 8 - 10, 2012**

The Business of Running a Utility conference offers sessions for two separate areas of industry expertise: Administrative & Technical. Sessions are held that offer insight to keep attendees on the cutting edge in their field. A variety of topics are offered that will provide information to assist utilities with day to day operations. In addition to the informative sessions, the exhibit hall provides attendees with the opportunity to see new products and services. Utility managers, suppliers, commissioners, accountants, attorneys, operators, engineers, and office personnel can all benefit from attending this all-in-one conference.

**6 Hours of  
Operator CE  
6 Hours of  
Commissioner Training CE**

Member fee	Non-member fee
<b>\$295</b> <i>Register by 7/26/12</i>	<b>\$590</b> <i>Register by 7/26/12</i>
<b>\$345</b> <i>Register after 7/26/12</i>	<b>\$690</b> <i>Register after 7/26/12</i>

**One day only**, register by 7/26/12, \$150  
**One day only**, register after 7/26/12, \$250

**Vendors, please see registration page for exhibitor pricing.**

*Topics are subject to change, see "Speakers/Topics" page 3. Topics may be shared by multiple tracks and not all intended topics are listed. These are highlights of planned sessions as of 12/11*

**Administrative**

- Rules & Legislative Update
- Proactive/Reactive
- Rate Studies
- Why is Water Loss a Factor: Why it must be Considered
- Effective Public Communications (What Do You When a Microphone is Stuck in Your Face?)
- Travel Policy
- What is an NOV, Consent Order, (Whole Gamut)

**Water/Distribution**

- 5 % Inspection of Connection for Cross Connection
- Work Order & Tracking Technology
- Fire Protection Needs versus Water Utility Needs
- U.S. Army Corps of Engineers Water Supply Project
- Do's and Don'ts on Backup Power
- Operator Certification Issues
- What is an NOV, Consent Order, (Whole Gamut)

**Wastewater/Collection**

- Biosolids Rule Update
- Keeping Your Wastewater Treatment Plant & Collection System Out of Trouble with TDEC
- Pros & Cons of Wastewater Reuse
- U.S. Army Corps of Engineers Water Supply Project
- Do's and Don'ts on Backup Power
- Operator Certification Issues
- What is an NOV, Consent Order, (Whole Gamut)

**Gatlinburg Convention Center**  
**303 Reagan Drive**  
**Gatlinburg, TN 37738**  
**(800) 343-1475**  
 www.gatlinburg-tennessee.com  
 Separate Lodging, see below



**Wednesday, August 8, 2012**

7:00 am	Registration for TUPAC Golf Tournament at <i>Eagles Landing Golf Course</i>
8:00 am	Shot-gun Start for the TUPAC Golf Tournament
9:30 am	Registration for the TUPAC Trap Shoot at the <i>Gatlinburg Sportsman Club</i>
10:00 am	TUPAC Trap Shoot
10:00 am – 4:00 pm	Exhibit Booth Set Up
1:00 pm – 6:00 pm	Conference Registration
1:00 pm – 4:30 pm	TUPAC Information Booth Open
4:30 – 7:00 pm	Opening Reception in the Exhibit Hall of the <i>Gatlinburg Convention Center</i>
4:30 – 7:00 pm	TUPAC Silent Auction

**Thursday, August 9, 2012**

7:00 – 9:00 am	Continental Breakfast
9:00 am – 10:00 am	Sessions
10:20 am	TAUD Opening Super Session, Awards, and Announcements
1:00 – 4:00 pm	Sessions

**Friday, August 10, 2012**

7:00 – 8:30 am	Breakfast
8:30 – 11:30 am	Sessions
11:30 am	Adjourn

**Lodging**

*All accommodations are first come first serve. Please make your reservations in a timely manner!*

**Baskins Creek Condominiums**, 215 Woliss lane, Gatlinburg, 37738, (866) 430-7550  
 Room rate -- \$139 (sleeps up to 6), cut-off 7/13/2012  
 www.mvlr.com

**Clarion Hotel**, 1100 Parkway, Gatlinburg, 37738, (865) 436-5656  
 Room rate -- \$92 Q/D, \$142 Queen Suite, cut-off 7/13/2012  
 www.clariongatlinburg.com

**Garden Inn by Hilton**, 635 River Road, Gatlinburg, 37738, (865) 436-0048  
 Room rate -- \$139 K/D, \$169 Suite, cut-off 7/13/2012  
 www.hilton-garden-gatlinburg.com

**Glenstone Lodge**, 504 Historic Nature Trail, Gatlinburg, 37738, (800) 362-9522  
 Room rate -- \$79 K/D, cut-off 7/13/2012  
 www.glenstonelodge.com

**Park Vista Hotel**, 705 Cherokee Orchard Rd., Gatlinburg, 37738, (865) 436-9211  
 Room rate -- \$112 K/D, cut-off 7/13/2012  
 www.parkvista.com

# REGISTRATION FORM

Please make copies of this form for more registrants as needed

*please print*

## The Business of Running a Utility Conference & Exhibit Hall

August 8 - 10, 2012

Gatlinburg Convention Center- Gatlinburg

You may also register on-line at [www.taud.org](http://www.taud.org)

Registrant: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_  
 Utility: \_\_\_\_\_ Spouse: \_\_\_\_\_  
 Address: \_\_\_\_\_ Guest: \_\_\_\_\_  
 City: \_\_\_\_\_ St: \_\_\_\_\_ Zip: \_\_\_\_\_ Guest: \_\_\_\_\_

### Registration Fees:

#### By July 26, 2012

**TAUD Members- Full Conference.....\$295**

*Includes all technical sessions, meals and entrance into the Exhibit Hall.*

**TAUD Non-Members- Full Conference.....\$590**

*Includes all technical sessions, meals and entrance into the Exhibit Hall.*

#### **Spouse/Child Meal Registration (Member/Non-Member)**

Thursday morning breakfast-in the Exhibit Hall \$20 x \_\_\_\_\_ = \$ \_\_\_\_\_

Thursday Lunch-in the Exhibit Hall \$20 x \_\_\_\_\_ = \$ \_\_\_\_\_

Friday Morning Breakfast Buffet \$20 x \_\_\_\_\_ = \$ \_\_\_\_\_

**Total: \$ \_\_\_\_\_**

#### After July 26, 2012

**TAUD Members - Full Conference.....\$345**

*Includes all technical sessions, meals and entrance into the Exhibit Hall.*

**TAUD Non-Members- Full Conference.....\$690**

*Includes all technical sessions, meals and entrance into the Exhibit Hall.*

#### **Spouse/Child Meal Registration (Member/Non-Member)**

Thursday morning breakfast-in the Exhibit Hall \$20 x \_\_\_\_\_ = \$ \_\_\_\_\_

Thursday Lunch-in the Exhibit Hall \$20 x \_\_\_\_\_ = \$ \_\_\_\_\_

Friday Morning Breakfast Buffet \$20 x \_\_\_\_\_ = \$ \_\_\_\_\_

**Total: \$ \_\_\_\_\_**

**Utility - One-Day (Thursday) Only.....\$150**

*Includes technical sessions, meals and entrance into the Exhibit Hall on Thursday.*

#### **Spouse/Child Meal Registration**

Thursday morning breakfast-in the Exhibit Hall \$20 x \_\_\_\_\_ = \$ \_\_\_\_\_

Thursday Lunch-in the Exhibit Hall \$20 x \_\_\_\_\_ = \$ \_\_\_\_\_

**Total: \$ \_\_\_\_\_**

If you prefer, you can use your Master Card, American Express, Discover or Visa.

Credit Card Number: \_\_\_\_\_ Exp. Date: \_\_\_\_\_ Amount: \_\_\_\_\_

Card Holder Name: \_\_\_\_\_ Signature: \_\_\_\_\_

Billing Address: \_\_\_\_\_ Zip: \_\_\_\_\_

Send your payment information or check, made payable to TAUD to:

TAUD, P.O. Box 8041, Murfreesboro, Tennessee 37133-8041

Fax: (615) 898-8283 Questions? (615) 896-9022

**BUSINESS OF RUNNING A UTILITY**